

**Please include this form with your unit**

**Ship to:**

LCD Presentation Systems  
Attn: Repair Dept.  
9400 Activity Road, Suite D  
San Diego, CA 92126  
(858) 536-9292  
(858) 536-9393 FAX

Your Company Name: \_\_\_\_\_ E-Mail: \_\_\_\_\_

Contact person/s: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Fax # \_\_\_\_\_

Shipping Address: \_\_\_\_\_

City, State, Zip code: \_\_\_\_\_

Make & Model: \_\_\_\_\_

Serial #: \_\_\_\_\_

Problem with unit: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Please mark if you would like to request an Emergency Service: YES \_\_\_\_\_ NO \_\_\_\_\_  
(Service Charges are indicated on the next page)

How would you like your unit shipped to you? (Shipping charges will be added to your invoice)

Priority \_\_\_\_\_ Overnight \_\_\_\_\_ 2nd Day \_\_\_\_\_ 3rd Day \_\_\_\_\_ Ground \_\_\_\_\_

Please provide us with your credit card information: Visa, Master, Discover or AX

Account# \_\_\_\_\_ Expiration Date: \_\_\_\_\_

Acct. Billing Address: \_\_\_\_\_ Acct. Billing Zip: \_\_\_\_\_

Name as it appears on the card: \_\_\_\_\_ 3 Digit Sec. Code: \_\_\_\_\_

**FEES:** Vary depending on product. See charge schedule below

1-hour, minimum on all repairs plus shipping costs if applicable.

Projectors up to 2000 lumens	\$50.00	TV/Monitors smaller than 20"	\$35.00
Projectors between 2000 to 4000 lumens	\$75.00	TV/Monitors between 20"- 36"	\$50.00
Projectors Between 4000 to 6000 lumens	\$100.00	TV/Monitors between 36"- 50"	\$75.00
Projectors above 6000 lumens	\$150.00	TV/Monitors larger than 50"	\$100.00

Discount for quantity repairs (5 or more)

Please contact us for rates on electronic equipment not listed

Estimate Fee/ Refused Estimate / non repairable/ no problem found (NPF) are all charged  
At the 1-hour minimum plus shipping.

Emergency rates are calculated at double the labor fee schedule above per hour.

The above cost includes service and cleaning of all equipment repaired.

You will be contacted with an estimate if repair exceeds the 1-hour minimum charge above.

Estimates are good for 30 days from date provided. After which the unit is discarded as abandoned.

**\*\*\*\*Important Packaging Information \*\*\*\***

**PLEASE REMEMBER, ELECTRONIC EQUIPMENT ARE VERY FRAGILE  
AND NOT ALL CARRIERS ARE GENTLE WITH YOUR EQUIPMENT.**

(So please pack well)

**Things to do before shipping your unit.**

\*\*Make sure repair form is completely filled out and please include with the unit.

\*\*Remove all mounting brackets if any before packing the projector.

\*\*Avoid sending accessories unless asked.

\*\* Make sure unit is well and firmly packed with **at least 3 inches** of packing material around the entire unit and between the unit and the box. Recommended packing material would be bubble wrap or foam packing material.

\*\*If you are considering using peanuts for packing material make sure unit is wrapped in bubble wrap or plastic before adding peanuts.

\*\*Make sure you insure the unit for the full cost of the equipment.